



Customized IT Solutions (Your Success Is Our Success)

ViaSync solves business IT concerns by meeting them head-on with knowledgeable professionals that provide caring consultation and customized IT solutions. A one-size-fits-all approach is no longer feasible in today's market. We understand that unique needs in business today require a customized approach with individual attention to specific requirements. Our certified, seasoned consultants will take time to learn your specific IT needs; and will provide honest and realistic solutions early on in our relationship, so that your expectations will be realized. ViaSync knows that our success depends on your success.

REAL TIME QUALITY SUPPORT

ViaSync is proud of our customer service reputation-aiming for the best satisfaction rating and response times in the IT industry. We use the latest in Service Management Software to triage and manage response times, field technicians, service agreements, and maintenance contracts. This technological investment enables ViaSync to commit to a quick and effective response when called.

Critical events, like downed systems, result in reduced productivity and lost revenue. However, you can minimize their impact and feel secure in the knowledge that only a phone call away is a highly-skilled expert, knowledgeable in computers and networks. All technicians and sales consultants at ViaSync are Microsoft certified, so they waste no time or money learning the ropes. We start solving problems the minute we walk through your door, using the latest diagnostic tools to implement, troubleshoot, and repair your computer and networking systems.

Cost-effective solutions

Software application hosting is one of the fastest growing trends in technology today. According to International Data Corp., the entire ASP market will amount to nearly \$22 Billion by the year 2004. Reduces Total Cost of Ownership (TCO) by as much as 30-50% annually.

FORTUNATELY, THERE'S A BETTER WAY. (ASP)

ViaSync offers software application hosting for small to medium size businesses. We're a Application Service Providers (ASPs) to provide best of breed applications that can be customized to fit your needs. Our current offerings include messaging such as Microsoft Exchange Server & Outlook, accounting software packages such as Best Works, MAS 90, Time Matters, Time Slips and our on-line contact management solutions ViaSync 7.0. ViaSync has many more software applications to meet the specific Human Resources, Accounting, and Office Productivity needs of your business.

Microsoft GOLD CERTIFIED Partner ViaSync, as a Microsoft Certified Solution Provider (MCSP), has access to a variety of exclusive resources and early product information, and provides business solutions built on Microsoft platforms. Maintaining this coveted status ensures that our technicians and consultants will remain current with the numerous product offerings and certifications designed to validate their mastery of Microsoft tools and technologies. A recent study by Gardner rated Microsoft Certified Systems Engineers (MCSEs) as highly effective workers on the job and ore competent on all global dimensions, as compared to non-certified systems engineers. Partnered with the worldwide leader in networking for the Internet, Cisco Systems and ViaSync can provide your business with voice over IP (VoIP), virtual private networking (VPN) and many other LAN/WAN based technologies.

